



The Northern Neonatal Network

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Website - www.nornet.org.uk



Northern Neonatal Network – Parents Information Directory

Name of Unit/Hospital South Tyneside Foundation Trust
Full postal address (inc. postcode) SCBU, South Tyneside District Hospital, Harton Lane, South Shields, Tyne and Wear, NE34 0PL
Where is the Unit situated in the hospital (name of floor/block/wing) and which entrance should visitors use? Ingham Wing, 3 rd Floor, Ward 12. Access via main Ingham wing entrance
What is your Unit's capacity (number of cots and type)? 8 special care cots + 1 stabilisation cot
What grading of staff routinely look after the babies (Nurses/HCAs/ANNPs) and how are they distinguished (colour of uniform etc)? The current staffing ratio is 1 neonatal trained nurse usually working with 1 auxiliary nurse. All neonatal nurses wear navy scrubs and the auxiliaries wear mid blue scrubs
What is your visiting policy (times, number of visitors allowed, restrictions (family/friends/siblings/other children/age etc)? Parents have unrestricted daytime visiting. Only 2 visitors per cot 1 of which must be a parent. The only children allowed are baby's siblings. Only parents are allowed to handle the babies.
Do you have secure lockers/storage for visitors and are they token operated? No

How much does car parking cost for visitors (please list all current rates), are “season tickets” available and what is the cost? Is parking difficult (spaces availability/access for disabled etc)?

£1.20 / hour, parking is difficult at certain times parents of SCBU babies may request purchase of a weekly permit

What facilities are available for parents and visitors on your Unit? Please list, e.g. waiting room/area, drinks machines, play area/toys for siblings (supervised/unsupervised?), crèche, library of DVDs/books to lend, leaflet rack etc.

Parents sitting room with beverage facilities. Leaflet rack

What breastfeeding and EBM storage facilities are available on your Unit?

No designated area, electric breast pump available for use at cotside, breast milk fridge but no freezer facility.

What parent room facilities are available (number of rooms, criterion for use, proximity to the Unit, common room/kitchen area etc)?

None

What restaurant/café/coffee shop/WRVS & paper shop facilities are there within your hospital (opening times, proximity to Unit etc)?

Restaurant adjacent to maternity block, coffee shop and WRVS shop in main foyer

Does your Unit provide any financial assistance towards costs for parents? (travel etc) Please detail including eligibility criterion.

No

Does your Unit have or links to an active local parent support group - if so, please give details including contacts where available.

No