



# The Northern Neonatal Network

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Website - [www.nornet.org.uk](http://www.nornet.org.uk)



## Northern Neonatal Network – Parents Information Directory

**Name of Unit/Hospital**

North Tees Neonatal Unit, University Hospital of North Tees and Hartlepool

**Full postal address (inc. postcode)**

North Tees Neonatal Unit, Ward 23, University Hospital of North Tees and Hartlepool. Hardwick Road, Hardwick, Stockton, TS19 8PE

**Where is the Unit situated in the hospital (name of floor/block/wing) and which entrance should visitors use?**

Main Tower Block, Floor 2, Ward 23, To the right hand side through Double Doors

**What is your Unit's capacity (number of cots and type)?**

22 Cots in Total. 4.5 Intensive Care Cots, 5 High Dependency, 12.5 Special Care Cots

**What grading of staff routinely look after the babies (Nurses/HCAs/ANNPs) and how are they distinguished (colour of uniform etc)?**

All Qualified Nurses.

Band 5 Staff Nurses – Pale Blue Tunic/ Navy Trousers or Pale Blue “Scrubs”

Band 6 Sisters – Navy Blue Tunic/Trousers or Royal Blue “Scrubs”

**What is your visiting policy (times, number of visitors allowed, restrictions (family/friends/siblings/other children/age etc)?**

Parents and Siblings have open Visiting. Visitors are limited to 3 per baby (one to include a Parent) – (3 visitors each does not apply to Multiples)

Other Children must be over the age of 12 to visit.

Visiting Times are 3pm-4pm and 7:30pm – 8:30pm

**Do you have secure lockers/storage for visitors and are they token operated?**

We don't have secure lockers/storage. There are Coat Hooks on the Ward and Visitors are advised to keep Valuables with them at all times.

**How much does car parking cost for visitors (please list all current rates), are "season tickets" available and what is the cost? Is parking difficult (spaces availability/access for disabled etc)?**

Current Visiting Car Park Costs are :

0- 2hours = £3.00

2- 4hours = £3.30

Over 4 Hours = £4.00

Day Passes = £5.00

Weekly Passes = £15.00

**What facilities are available for parents and visitors on your Unit? Please list, e.g. waiting room/area, drinks machines, play area/toys for siblings (supervised/unsupervised?), crèche, library of DVDs/books to lend, leaflet rack etc.**

Parent's sitting room with Toilet Facilities and Small Kitchen with Microwave and Fridge Facilities. Tea/Coffee/ Sugar and Milk provided.

Toys/Play Area within the Parent's sitting room – Children to be supervised by family. Toys/ DVDs/ Books available.

Leaflet Rack within Room with Applicable Information Leaflets.

**What breastfeeding and EBM storage facilities are available on your Unit?**

We encourage all mums to Breast Feed or Express their Milk. We have 3 Portable Humilactor Units with a designated area for expressing or can also be done next to the baby's cot. EBM is collected in Plastic Bottles with Relevant Details attached for each Mum and Stored in Separate Fridge/Freezer Unit within the "Milk" Kitchen Room on the Unit.

**What parent room facilities are available (number of rooms, criterion for use, proximity to the Unit, common room/kitchen area etc)?**

We have 2 Parents Rooms – Double Bed in One with TV and Sofa Bed and TV in other. Sitting Room and Kitchen facilities as previously mentioned.

**What restaurant/café/coffee shop/WRVS & paper shop facilities are there within your hospital (opening times, proximity to Unit etc)**

There is a "Wilburs" Coffee shop within the main Canteen of the Hospital. There is also "Upper Crust" that sells sandwiches and Drinks.

Hospital Canteen

WRVS – Gift/ Card Shop and Separate Flower Shop

Newsagents selling Food, Drinks, Sweets, Toiletries, Magazines, Newspapers and Cards.

**Does your Unit provide any financial assistance towards costs for parents? (travel etc) Please detail including eligibility criterion.**

Travel Expenses used to be paid for by trust on receipt of a valid Bus Ticket or Travel Receipt this has now been stopped.

**Does your Unit have or links to an active local parent support group - if so, please give details including contacts where available.**

No not at the present time... But something that we are hoping to set up in the future.