



# The Northern Neonatal Network

A managed clinical network  
Website - [www.nornet.org.uk](http://www.nornet.org.uk)



## Northern Neonatal Network – Parents Information Directory

<b>Name of Unit/Hospital</b>  Queen Elizabeth Hospital Gateshead
<b>Full postal address (inc. postcode)</b>  Q E Hospital. Queen Elizabeth Avenue, Sheriff Hill, Gateshead, NE9 6SX
<b>Where is the Unit situated in the hospital (name of floor/block/wing) and which entrance should visitors use?</b>  Maternity Unit Entrance C
<b>What is your Unit's capacity (number of cots and type)?</b>  13 Cots including 3 high dependency
<b>What grading of staff routinely look after the babies (Nurses/HCAs/ANNPs) and how are they distinguished (colour of uniform etc)?</b>  Band 7, 6, 5 nurses all wear raspberry scrubs Advanced neonatal practitioners occasionally wear purple uniforms with white piping.
<b>What is your visiting policy (times, number of visitors allowed, restrictions (family/friends/siblings/other children/age etc)?</b>  Open visiting for parents and siblings 2 other visitors accompanied by either parent can visit at 15.30 – 16.30 18.30 - 19.30 No children (other than siblings) may visit
<b>Do you have secure lockers/storage for visitors and are they token operated?</b>  No

**How much does car parking cost for visitors (please list all current rates), are “season tickets” available and what is the cost? Is parking difficult (spaces availability/access for disabled etc)?**

Parking currently under review,

**What facilities are available for parents and visitors on your Unit? Please list, e.g. waiting room/area, drinks machines, play area/toys for siblings (supervised/unsupervised?), crèche, library of DVDs/books to lend, leaflet rack etc.**

Visitors waiting area in maternity reception with vending machines for hot and cold drinks

Parent waiting room/ sitting room with TV on SCBU

Hot and cold drinks available to parents on unit.

Crayons and paper available for siblings

**What breastfeeding and EBM storage facilities are available on your Unit? Expressing room with individual sterilising units and expressing kits on unit.**

4 electric breast pumps

Fridge and freezer designated for storage of breast milk.

Screens available to maintain privacy and dignity.

**What parent room facilities are available (number of rooms, criterion for use, proximity to the Unit, common room/kitchen area etc)?**

**Single ensuite mother and baby room available. Kitchen on unit and sitting room for parents.**

Any mum can use facilities prior to discharge.

We encourage all first time mums to room in prior to discharge.

**What restaurant/café/coffee shop/WRVS & paper shop facilities are there within your hospital (opening times, proximity to Unit etc)?**

**Restaurant and coffee shop available in main hospital close to SCBU.**

- **Our Coffee Lounge is open 24hrs** (restricted access between 19.0-07.30hrs)
- **08.00 – 10.30hrs Breakfasts** (cereals etc served in the Coffee Lounge, hot items served in the main dining area)
- **12.00 – 14.00hrs Lunches** (a full range of hot and cold items available from the main dining area, snacks including speciality sandwiches, jacket potatoes with fillings and beverages available from the Coffee Lounge)
- **16.00 – 19.00hrs high Teas** (Hot and cold main meals and snacks as well as beverages served from our Coffee Lounge)

WRVS and WH Smiths available near main entrance

**Does your Unit provide any financial assistance towards costs for parents? (travel etc) Please detail including eligibility criterion.**

Financial assistance available for parents claiming benefits. Parents asked to keep bus tickets etc.

**Does your Unit have or links to an active local parent support group – if so, please give details including contacts where available.**

Links with Bosom Buddies for breast feeding support