



Northern Neonatal Network – Parents Information Directory

**Name of Unit/Hospital**

Northumbria Specialist Emergency Care Hospital

**Full postal address (inc. postcode)**

Northumbria Way  
Cramlington  
Northumberland  
NE23 6NZ

**Where is the Unit situated in the hospital (name of floor/block/wing) and which entrance should visitors use?**

Use the main hospital entrance, SCBU is on second floor next to the birthing centre. There are stairs and a lift to the second floor. There is a security door at the entrance to the unit, you will need to press the call button and identify yourself before you are allowed access to the unit.

**What is your Unit's capacity (number of cots and type)?**

14 cots all special care baby.

**What grading of staff routinely look after the babies (Nurses/HCAs/ANNPs) and how are they distinguished (colour of uniform etc)?**

All staff wear scrubs in different colours:  
Dark purple - Advanced Neonatal Nurse Practitioner  
Light purple - Neonatal Nurse Practitioner  
Dark blue - Senior Neonatal Nurse  
Light blue- Staff Nurse  
Grey- Neonatal Healthcare Assistant

**What is your visiting policy (times, number of visitors allowed, restrictions (family/friends/siblings/other children/age etc)?**

Parents: open visiting with baby's own siblings  
Visiting policies: visitors must be accompanied by a parent  
Number of visitors: Four  
Restrictions and visiting: 2pm-7.30pm for all other family and friends. No other children under 16 years of age may visit

**Do you have secure lockers/storage for visitors and are they token operated?**

Secure handbag lockers are available. Tokens are not required

**How much does car parking cost for visitors (please list all current rates), are “season tickets” available and what is the cost? Is parking difficult (spaces availability/access for disabled etc)?**

Car parking is available and will cost £1.00 covering a 24 hour period from time of purchase.

Free car parking is available for parents of babies on the unit.

If the mother is discharged home a parking permit will be given to parents with babies on SCBU

**What facilities are available for parents and visitors on your Unit? Please list, e.g. waiting room/area, drinks machines, play area/toys for siblings (supervised/unsupervised?), crèche, library of DVDs/books to lend, leaflet rack etc.**

Access to a midwife: available on site 24 hours a day

An interpreting service is available

Parent facilities: There is a sitting room with kettle, fridge and TV

Resident parents have meals provided

Books are available

Facilities for siblings: siblings are welcome, but must be supervised

Mobile phone use: we advise mobile phones are turned off during visits and are used only for taking photos of own infant

**What breastfeeding and EBM storage facilities are available on your Unit?**

- breastfeeding support is available 24hours
- breastfeeding community team
- a breast pump is available to loan and there is storage for breast milk

**What parent room facilities are available (number of rooms, criterion for use, proximity to the Unit, common room/kitchen area etc)?**

Parent accommodation: there are two parents' rooms each with en- suite facilities

**What restaurant/café/coffee shop/WRVS & paper shop facilities are there within your hospital (opening times, proximity to Unit etc)?**

The hospital has a coffee shop at the main entrance run by our Hospital Volunteer Service where you can get snacks, and hot drinks, as well as newspapers and magazines

Main entrance cafe/shop  
Monday to Friday 8.30am-7pm  
Saturday and Sunday 1pm-7pm

Restaurant

There is a restaurant on the ground floor where you can get hot and cold food and refreshments

7.30am - 11am - breakfast  
12pm - 2.30pm - lunch  
2.30pm - 5pm - afternoon snack service  
5pm - 10pm - evening service  
10pm - 7am - limited evening service

Vending machines are available

**Does your Unit provide any financial assistance towards costs for parents? (travel etc) Please detail including eligibility criterion.**

No

**Does your Unit have or links to an active local parent support group – if so, please give details including contacts where available.**

No